

Strategic Technology Solutions PMO Director (Enterprise Project Director Senior)

Summary: The Strategic Technology Solutions (STS) division within the Department of Finance & Administration is implementing a new IT delivery model for its customer agencies in a phased approach. The Enterprise IT Transformation initiative involves building a highly qualified and experienced organization to support our agencies in four business domains through a shared resource delivery model. Several critical resources are being recruited to support this delivery model and improve our IT customer service, strategic planning enterprise solutions, and increase solution delivery success rates.

The PMO Director will lead the STS Project Management Office and supervise a team of Enterprise Project Managers Senior, Enterprise Project Managers and Enterprise Project Coordinators. The PMO team currently manages over 100 active projects. The PMO team is responsible for oversight and project management of information technology and infrastructure projects of all sizes and complexities.

PMO-managed Projects require significant governance responsibilities involving multiple departments. The PMO Director performs work at the enterprise level and across the departments. This person reports to the BSD Director. Duties will include supervision, development and coaching of the PMO team, promotion of Project Management as a professional discipline within the State of Tennessee, review and improvement of Project Management policies and processes, contract management, project management, organizational change management, vendor relationships, recruiting, team building, resource management, and risk/issue resolution.

Required Experience:

- Requires experience in leading teams of information technology professionals.
- Requires an extensive background in managing large, complex projects that cross multiple business units with outstanding interpersonal and communication skills.
- Demonstrate strong leadership and communication skills in working with all levels in state government and any external stakeholders.
- Experience must include scheduling, establishing level of effort, resource loading and management of the project team, comprised of technical and program staff as well as contractors from one or more firms, to complete tasks within estimated time frames and budget.
- Use of PMBOK for managing projects.
- Effectively manages and monitors issues/risks. Ensures issues/risks are tracked and escalated as needed.
- Demonstrate strong interpersonal skills with all levels of personnel and demonstrate the ability to motivate employees/teams to apply skills and techniques to solve dynamic problems.
- Effectively develop and deliver formal presentations to project sponsors and/or business process owners. Build consensus and support throughout the project lifecycle.
- Must have a bachelor's degree.
- Must have at least 7+ years large, complex IT development and implementation experience.

Preferred Experience:

- 10+ years large, complex IT development and implementation experience.
- MBA or Master's degree.
- Experience working in the governmental sector (local, state, or federal).
- Strong IT technical background
- Experience as software developer or development manager
- Experience working with Agile software development methods
- Certification in one of the following: Project Management Professional (PMP), Six Sigma, LEAN, Business Process Management.

Please submit your resume to EIT.resumes@tn.gov

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